



Broker Services Contact Information



Customer Service — 877.528.7878

AUDITS, BILLING, CLAIMS, POLICY INFORMATION, ETC.

Loss Run Requests

Requests for loss runs can be sent to:
analogrun@amtrustgroup.com

Claims Reporting

Any questions related to claim reporting can be sent to:
anaclaimsreporting@amtrustgroup.com

New Business/Renewal Submissions

Please send application, MVR's, Loss Runs, etc. to:
newbusiness@amcomins.com

Endorsement Change Requests

Policy change requests can be sent to:
endorsements@amcomins.com

Audit Questions

Any questions related to audits can be sent to:
audits@amtrustgroup.com

Any questions related to audit disputes can be sent to:
disputes@amtrustgroup.com

Any questions related to audit status can be sent to:
auditstatus@amtrustgroup.com

Agency Billing

Questions regarding your agency statement can be emailed to:
amtrustcommissions@amtrustgroup.com
or you can call AmTrust Commissions at **844.578.7438**.

Insured (Direct) Billing

Questions regarding direct bill commissions due/payable can be emailed to:
amtrustcommissions@amtrustgroup.com
or you can call AmTrust Commissions at **844.578.7438**.

Questions regarding insured payments, invoices, fees, etc. can be sent to:
amtrustar@amtrustgroup.com

or you can call customer service at **877.528.7878**.

If customer service is unable to answer your question, they will reach out to the AmTrust AR team.

Premium Finance Cancellations/Reinstatements and General PFC Correspondence

Any questions related to premium finance correspondence or processing can be sent to:
premiumfinance@amtrustgroup.com